

2017 MINNESOTA HOCKEY STATE TOURNAMENT APPAREL

Dear Coach or Team Manager,

Congratulations! It is no small feat to reach the State Tournament.

This packet is designed to walk you through the process of ordering your State Tournament apparel. Similar to last year, the apparel for the State Tournament will be pre-ordered online and delivered to the tournament host site. You will be able to pick it up at team check-in. There will be a very limited supply of apparel on-site. Your best option is to order your apparel ahead of time to ensure that you get what you want.

All orders must be placed by Sunday, March 12th.

Good Luck at State!

David Espelien



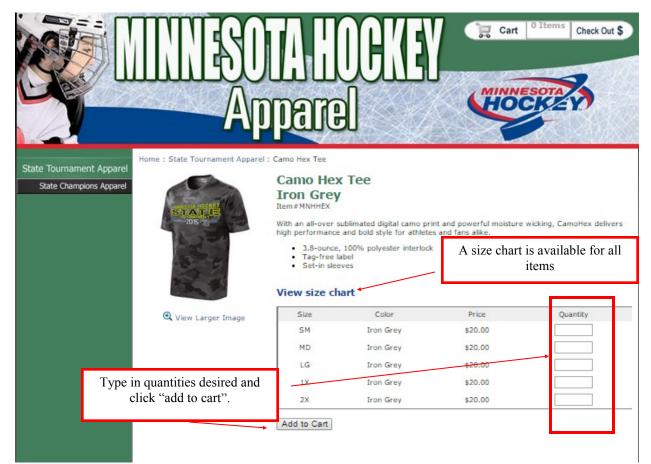
WEBSITE WWW.SIGNATURECONCEPTS.COM/MNHOCKEY OR

GO TO <u>WWW.MINNESOTAHOCKEY.ORG</u> AND CLICK ON THE LINK FOR STATE TOURNAMENT APPAREL

Welcome to the Minnesota Hockey Apparel home page. Click "State Tournament Apparel" on left.



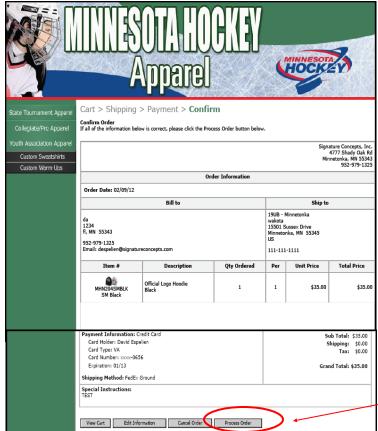
Browse apparel and select the items you would like to order.





Terms | Customer Service





Review your order to make sure everything is correct. If everything looks correct, then click "process order". You will receive a confirmation e-mail of your order. <u>Please keep this confirmation</u>, you will need it at team check-in to pick up your apparel.

Questions & Answers

- 1.) Where do I go to pick up my team's apparel?
 - -Your team's apparel will be available at team check-in. All individual apparel will be packed into your team's box(s). Bring your e-mail confirmation with you.
- 2.) What happens if I get my apparel and it doesn't fit?
 - -You can exchange apparel on site or return it to us for a different size. If you return it to us, please include your email confirmation and instructions about the return. The **Due Date to return any items is April 1st, 2017.**
- 3.) What if there is something missing from my team box?
 - -Bring your e-mail confirmation and packing list to the tournament apparel location and show them what you are missing. They will give you the missing item from their stock if they have it. If they do not please contact our office and we will ship the item to your house.
- 4.) What if I still want something that isn't available on site?
 - -<u>There will be very limited apparel on-site.</u> Your best option is to order it ahead of time to make sure that you get what you want. The website will be on during the tournament. Order what you want and it will ship to your house the following week.
- 5.) What if I didn't get an e-mail confirmation?
 - -You may have typed in your e-mail incorrectly and it got bounced back. Contact our office and ask if your order went through and if you can get a copy. Do not reorder.
- 6.) Can I order individually?
 - -Yes, you can order individually or as a team. If you order individually you must still include your team name. Individual orders will be packaged with the team order.

Contact Information

Mail: Signature Concepts 4777 Shady Oak Road Minnetonka, MN 55343

Contacts:

Contacts:

General Ouestions

David Espelien despelien@signatureconcepts.com 952-979-1325

DUE DATE FOR RETURNS: April 1, 2017 **Returns/Exchanges/Changes to Order**

Margaret Jesness mjesness@signatureconcepts.com 952-979-1337 Laura Jacobs ljacobs@signatureconcepts.com 952-979-1333

Wrong items received/General Questions

Alida Neumann aneumann@signatureconcepts.com 952-979-1332

Congratulations and Good Luck!