

# HoopSource - Terms & Conditions

## 1. Event Regulations

Important – [Read before Entering Event \(PDF\)](#)

## 2. Legalities (Privacy & Terms of Use)

[Please see Documents Web Page](#)

## 3. Liability

All Participants are required to fill out a “[Waiver Form & Emergency Medical Release](#)” – (Each participant needs a waiver filled out annually)

## 4. Payment

Payment in full for registered teams must be received & processed before the registration deadline for each event.

Registering for a HoopSource event creates a binding contract, registered teams will be billed regardless of participation. (See refund policy for registration cancellation details)

HoopSource reserves the right to add a (15 percent payment penalty) to your account for payment not made before the registration deadline.

Additionally, if the full balance is unpaid after 10 days after the start of the event, there will be a (40 percent payment penalty) added to your account.

Any defaulted accounts will be sent to our HoopSource Basketball, LLC Collections Agency.

## 5. Refunds

[See Policy \(PDF\)](#)

## 6. Complaints

Any tournament or league complaint(s) should be sent to our support team:

[contact@hoopsourcebasketball.com](mailto:contact@hoopsourcebasketball.com) or 503.512.9197. There is no guarantee of a resolution. Each case will be looked at individually, as we value all perspectives/opinions.

Important: ALL COMPLAINTS REGARDING REFFEREES OR COACHES MUST BE DIRECTED TO YOUR HEAD COACH. If you are a parent, spectator, fan, or player – contact your head coach and they will need to follow up with HoopSource Basketball, LLC.

## 7. Cancellation

[See Policy for Cancelled Registrations \(PDF\)](#)

## **8. Shipping Policies**

Any shipping will be paid for by the buyer in the amount agreed upon by the seller at the time of purchase. If an item is lost during shipping, the total cost of item, including shipping, will be refunded to the buyer by the seller. Shipping costs may double if shipping internationally. If an item is damaged during shipping, seller will not be held responsible.

**These terms and conditions are subject to change without notice.**