



## WOS Summer Season Refund Policy

- **Full Refund:** Refund requests received before May 15th will be subject only to the \$25 administration fee.
- **Partial Refund:** Refund requests received between May 16th and June 15th will be subject to a penalty of 50%.
- **No Refund:** No refunds will be issued after June 15th, except in the case of season ending injury.
- **Season Ending Injury:** Where a player receives a season-ending injury, certified by a physician, before June 30th, a 50% refund is issued. Between July 1<sup>st</sup> and July 31<sup>st</sup>, a 25% refund is issued. No refunds are given for injuries occurred after July 31<sup>st</sup>. All notifications of injury must be sent to the WOSC office by August 15<sup>th</sup> in order to be eligible for a refund.
- Players on waiting lists will receive a full refund if they are not placed. Waiting lists will close by June 15<sup>th</sup>.
- Any placement declined will constitute voluntary withdrawal and refunds processed will be subject to the \$25 administration fee.
- Refund requests must be made by email to [refunds@wosc.com](mailto:refunds@wosc.com). Refund requests sent in any other manner will not be processed.
- All refunds will be processed within four weeks after refund request is received.
- Your refund will be issued the same way we received payment. If paid by cheque or cash or debit, your refund will be mailed to you in the form of a cheque. If paid by credit card, your refund will be processed direct to your credit card.