

SCHEDULE



CLASS LOCATIONS

All courses held at Hyatt Regency Dearborn with exceptions noted below

• **IMEO AND CITR COURSES WILL BE HELD AT THE DEARBORN ICE SKATING CENTER (DISC) MONDAY-THURSDAY**

• **USAH COURSE WILL BE ON-ICE AT THE DISC MONDAY AFTERNOON, TUESDAY & WEDNESDAY EVENINGS**

• **IMPT COURSES WILL BE HELD AT THE DISC ON WEDNESDAY**

(Bus transportation provided to/from Hyatt Regency for courses held at DISC)

DON'T MISS THESE NETWORKING EVENTS!

MONDAY 5-7 P.M. STAR PRESIDENT'S WELCOME RECEPTION

FOR ALL ATTENDEES (COMPLIMENTARY FOOD & BEVERAGES)

WEDNESDAY 7-10 P.M. NARCE 10 YEAR ANNIVERSARY PARTY

FOR ALL ATTENDEES (COMPLIMENTARY BEVERAGES)

	1. ICE MAINTENANCE & EQUIPMENT OPERATION	2. BASIC REFRIGERATION	3. ICE MAKING & PAINTING TECHNOLOGIES	4. OPERATIONS & RISK MANAGEMENT
MONDAY MAY 21				
8:30 a.m. to 12:30 p.m.	<ul style="list-style-type: none"> Ice Resurfer History Circle Checking 	<ul style="list-style-type: none"> Theory & Principles of Refrigeration Cycle of Refrigeration 	<ul style="list-style-type: none"> History of Ice Rinks Facility Construction 	<ul style="list-style-type: none"> Introduction and Facility Layout Facility Documentation
12:30-1:30 p.m. LUNCH				
1:30 p.m. to 4:30 p.m.	<ul style="list-style-type: none"> Overview of Ice Resurfacers with Manufacturers 	<ul style="list-style-type: none"> Properties of Refrigerants System Capacity 	<ul style="list-style-type: none"> Dashboards and Shielding Off-Season Maintenance 	<ul style="list-style-type: none"> Safety Operations & Procedures Public Safety
5-7 p.m. STAR PRESIDENT'S WELCOME RECEPTION & AWARDS				
TUESDAY MAY 22				
8:30 a.m. to 12:30 p.m.	<ul style="list-style-type: none"> On-Ice Operations with Manufacturers The Conditioner Snow Lifting and Storage Systems 	<ul style="list-style-type: none"> Refrigeration Compressors <ul style="list-style-type: none"> The Chiller - Dry and Flooded The Condenser 	<ul style="list-style-type: none"> Ice Installation Preparations Making Artificial Ice 	<ul style="list-style-type: none"> Emergency and Operations Manuals OSHA and State Laws
12:30-1:30 p.m. LUNCH				
1:30 p.m. to 4:30 p.m.	<ul style="list-style-type: none"> Water Systems Drive Systems 	<ul style="list-style-type: none"> The Cooling Tower Arena Floor and Piping <ul style="list-style-type: none"> Refrigeration Room Electrical 	<ul style="list-style-type: none"> White Ice, markings and Logos Ice Arena Humidity 	<ul style="list-style-type: none"> Evaluating and Purchasing Insurance Mock Trial Media and Public Relations
5-7 p.m. TRADE SHOW / RECEPTION				
WEDNESDAY MAY 23				
8:30 a.m. to 12:30 p.m.	<ul style="list-style-type: none"> Fuel Safety Operating Safely Indoor Air Quality 	<ul style="list-style-type: none"> Ice Plant Operation and Maintenance Start-Up & Shutdown the Refrigeration System The Brine/Glycol System 	<ul style="list-style-type: none"> Painting The Ice (On-Ice) @ DISC 	<ul style="list-style-type: none"> Employee Policy Manual Harrasment & Violence in the Workplace <ul style="list-style-type: none"> Skate Rental Building Systems
12:30-1:30 p.m. LUNCH				
1:30-4:30 p.m. TRADE SHOW / LIVE AUCTION				
7-10 p.m. NARCE 10-YEAR ANNIVERSARY PARTY				
THURSDAY MAY 24				
8:30 a.m. to 12:30 p.m.	<ul style="list-style-type: none"> The Edger Ice Maintenance Standard Operations 	<ul style="list-style-type: none"> Energy Efficiency Reducing Energy Consumption Geothermal Refrigeration 	<ul style="list-style-type: none"> Other Ice Sports Outdoor Ice Energy Management 	<ul style="list-style-type: none"> Boards and Glass Preventative Maintenance
LUNCH				
1:30 p.m. to 4:30 p.m.	<ul style="list-style-type: none"> Review & Written Exam 	<ul style="list-style-type: none"> Review & Written Exam 	<ul style="list-style-type: none"> Review & Written Exam 	<ul style="list-style-type: none"> Review & Written Exam

5.

PROGRAMMING, MARKETING & PROMOTIONS

- State of the Industry
-
- Programs – Rink Run or Contracted

6.

HUMAN RESOURCE MANAGEMENT

- Human Resource Management
-
- Employee Documentation

7.

HOCKEY DIRECTOR - PRESENTED BY USA HOCKEY

- ADM Update
-
- Long Term Athlete Development & Windows of Trainability
-
- Details of A World Leading 8U - Red, White & Blue Hockey Program

8.

SKATING DIRECTOR - PRESENTED BY U.S. FIGURE SKATING

- All About U.S. Figure Skating
-
- Growing Your Program
-
- Strategic Planning

9.

CERTIFIED ICE TECHNICIAN RECERTIFICATION

- Theory and Cycle of Refrigeration Review
-
- New Refrigeration Equipment & Techniques
-
- Rink Floors

10.

SAFE ICE RESURFACER OPERATION

SIRO is a 1-day course on Wednesday

LUNCH

- Marketing 101 - Internal, External, Grassroots
-
- Public Skating
-
- Birthday Parties

- Policies and Procedures
-
- Employee Training Program

- Dryland @ DISC
-
- On-Ice Training @ DISC

- Best Practices of Figure Skating Clubs
-
- Club Leadership & Business Management
-
- Developing Your Parent Education Program

- Troubleshooting Refrigeration Problems
-
- Dehumidification
-
- Building Your Refrigeration Plant

SIRO is a 1-day course on Wednesday

STAR PRESIDENT'S WELCOME RECEPTION & AWARDS

- USA Hockey – Grow the Game Program
-
- USA Hockey Adult Hockey Program

- Goal Setting
-
- Performance Review

- Practice Efficiency
-
- Quality Red, White & Blue Practice Planning
-
- Running a Red, White & Blue Jamboree

- Basic Skills Program
-
- Fiscal & Risk Management
-
- Special Events & Programs

- New Ice Resurfacer Equipment
-
- Safe Operation of the Ice Resurfacer
-
- Ice Resurfacer Conditioner and Working Parts

SIRO is a 1-day course on Wednesday

LUNCH

- Advertising Revenues
-
- Social Networks
-
- Sponsorship Revenues

- Leadership & Mentoring
-
- Communication with Staff
-
- Motivating Employees

- Dryland @ DISC
-
- On-Ice Training @ DISC

- Synchronized Skating
-
- Working With Your Coaching Staff
-
- Comparison of Fee Structures

- Troubleshooting Ice Resurfacer Problems
-
- Indoor Air Quality

SIRO is a 1-day course on Wednesday



TRADE SHOW / RECEPTION

- Event Planning
-
- Operational Cost Control

- Customer Service
-
- Reducing Turnover

- World Leading 10U & 12U Programming
-
- Teaching Body Contact & Body Checking
-
- Dryland & On-Ice @ DISC (Evening)

- Equipment & Products
-
- Rink Manager's Perspective
-
- Real Programs That Work!

- Ice Making & Painting Techniques (On-Ice)
-
- Energy Efficiency
-
- Review and Written Exam

- Personal Safety & Equipment
-
- Ice Resurfacer Components
-
- Safe Operation
-
- Written Review and Exam

LUNCH



TRADE SHOW / LIVE AUCTION

NARCE 10-YEAR ANNIVERSARY PARTY

- U.S. Figure Skating Basic Skills Program
-
- USA Hockey's American Development Model
-
- Concessions & Pro-Shop

- Workplace Conflict
-
- Professional Development

- High Performance Hockey 13+ years old
-
- Female Hockey Program Best Practices
-
- Player Recruitment
-
- Role of A Hockey Director

CITR, SIRO, Skating Director courses end on Wednesday

SCHEDULE SUBJECT TO CHANGE.



RINK EXPO PASS INCLUDED WITH ALL REGISTRATIONS!

- Review & Written Exam

- Review & Written Exam