



WOS Winter Season Refund Policy

- **Full Refund:** Refund requests received before October 8th will be subject only to the \$25 administration fee.
- **Partial Refund:** Refund requests received between October 8th and October 31st will be subject to a penalty of 50%.
- **No Refund:** No refunds will be issued after October 31st, except in the case of season ending injury.
- **Season Ending Injury:** Where a player receives a season-ending injury, certified by a physician, before October 31, a 50% refund is issued. Between November 1 and November 30, a 25% refund is issued. No refunds are given after November 30.
- Players on waiting lists will receive a full refund if they are not placed.
- Any placement declined will constitute voluntary withdrawal and refunds processed will be subject to the \$25 administration fee.
- Refund requests must be made by email to refunds@wosc.com. Refund requests sent in any other manner will not be processed.