

**HARBOR SOCCER CLUB**  
**STATEMENT OF PRIVACY**  
**SECURITY AND PAYMENT INFORMATION**

The Harbor Soccer Club is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy, Security and Payment applies to the Harbor Soccer Club web site and governs data collection and usage. By using the Harbor Soccer Club website, you consent to the practices described in this statement.

**Collection of your Personal Information**

Harbor Soccer Club collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Harbor Soccer Club also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by Harbor Soccer Club. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Harbor Soccer Club for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Harbor Soccer Club web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Harbor Soccer Club public message boards, this information may be collected and used by others. Note: Harbor Soccer Club does not read any of your private online communications.

Harbor Soccer Club encourages you to review the privacy statements of web sites you choose to link to from Harbor Soccer Club so that you can understand how those web sites collect, use and share your information. The Harbor Soccer Club is not responsible for the privacy statements or other content on web sites outside of the Harbor Soccer Club web site(s).

**Use of your Personal Information**

Harbor Soccer Club collects and uses your personal information to operate the Harbor Soccer Club web site and deliver the services you have requested. Harbor Soccer Club also uses your personally identifiable information to inform you of other products or services available from Harbor Soccer Club and its affiliates. Harbor Soccer Club may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Harbor Soccer Club does not sell, rent or lease its customer lists to third parties. Harbor Soccer Club may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Harbor Soccer Club may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Harbor Soccer Club, and they are required to maintain the confidentiality of your information.

Harbor Soccer Club does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Harbor Soccer Club keeps track of the web sites and pages our customers visit within Harbor Soccer Club, in order to determine what Harbor Soccer Club services are the most popular. This data is used to deliver customized content and advertising within Harbor Soccer Club to customers whose behavior indicates that they are interested in a particular subject area.

Harbor Soccer Club web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Harbor Soccer Club or the site; (b) protect and defend the rights or property of Harbor Soccer Club; and, (c) act under exigent circumstances to protect the personal safety of users of Harbor Soccer Club, or the public.

## **Use of Cookies**

The Harbor Soccer Club website use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Harbor Soccer Club pages, or register with Harbor Soccer Club site or services, a cookie helps Harbor Soccer Club to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Harbor Soccer Club web site, the information you previously provided can be retrieved, so you can easily use the Harbor Soccer Club features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Harbor Soccer Club services or web sites you visit.

## **Security of your Personal Information**

Harbor Soccer Club secures your personal information from unauthorized access, use or disclosure. Harbor Soccer Club secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

## **Online Registration and Payment**

When asked to submit personal billing information, it is important to know that this information is used only for payment processing verification. The Harbor Soccer Club does not distribute sell or otherwise exploit this information in any way. For security reasons complete credit card numbers are never saved or stored. All financial transactions are in US dollars (\$USD)

## **Refund Policy**

1. Any Micro Small Sided or Full Field registration/player withdrawal PRIOR to August 1<sup>st</sup> will receive a refund less administrative fees.
2. Any Micro, Small Sided or Full Field registration/player withdrawal between August 1<sup>st</sup> and August 31<sup>st</sup> will receive a 50% refund.
3. Any Micro, Small Sided or Full Field registration/player withdrawal after September 1<sup>st</sup>: NO refund

Special circumstances (*ie...*player moves out of state, player is injured for entire season) will be reviewed by the Harbor Soccer Club Board of Directors following the player's written request to determine refund amount.

Harbor FC program will be handled on a case by case basis directly with the Harbor FC Program Director

## **Changes to this Statement**

Harbor Soccer Club will occasionally update this statement to reflect club member feedback. Harbor Soccer Club encourages you to periodically review this statement to be informed of how the Harbor Soccer Club and it's online vendors are protecting your information.

## Contact Information

Harbor Soccer Club welcomes your comments regarding this Statement of Privacy. If you believe that Harbor Soccer Club has not adhered to this statement, please contact Harbor Soccer Club at [mail@haroborsoccerclub.com](mailto:mail@haroborsoccerclub.com) We will use commercially reasonable efforts to promptly determine and remedy the problem.

The following two websites partner with the Harbor Soccer Club. Please note their individual privacy policies:

- ❑ **Bonzi Development.** Our member login /registration/payment runs through the secure-SAM website. All transactions are Thawte™ certified, a subsidiary of Verisign. Verisign is the foremost provider of security on the Internet, securing online transactions for the largest companies in the world. Bonzi is a Visa™ CISP Compliant Service Provider. For more information go to <http://www.bonzicentral.com/soccer>
- ❑ **Team Sport Technologies, LLC** is the host of the Harbor Soccer Club website. For their security policy please go to <http://www.teamsporttech.com/>