



Frequently Asked Questions : Child and Youth Services

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Q. What do I need to have when registering with CYS?

A. Updated shot records, child's social security number, W-2 form and two local emergency contacts. Parents have 30 days to bring in records of a physical taken within the last 12 months and a Family Care Plan (if applicable).

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Q. What do I need to have when registering with CYS Sports Programs?

A. You must first be registered with CYS and will need to provide a current sports physical at the time of registration. The sports physical MUST be valid through the sports season.

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Q. Who do I contact to register?

A. Central Registration at 210-221-4871 or 210-221-1723. Central Office Location: Roadrunner Community Center, 2797 Stanley Rd.

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Q. How do I place my child on the waiting list?

A. Contact CYS Central Registration at 210-295-4820 for more information, or visit the [the Central Registration Page](#) for the correct form.

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Q. What are the ages of the CYS programs?

A. Child Development Center: 6 wks. to 5 yrs. Family Child Care: 4 wks. to 14 yrs. School Age Services: Kindergarten to 5th grade Youth Services: 6th grade to 12th grade Parent Child Incorporated/Head Start: 18 mos. to 5 yrs.

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Q. Who is eligible for CYS programs?

A. Active Duty Military DoD Civilians DoD Contractors Active Duty Reserve Coast Guard Retirees

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Q. How do I register with Parent Child Incorporated/Head Start?

A. Contact PCI/Head Start at 221-3788. Families must be active duty military or DoD affiliated and meet the federal guidelines based on income. PCI will do an intake with the family. (This is a free childcare program).

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Q. What if my child/youth has special needs?

A. We do accommodate special needs with full inclusion. At the time of registration, parents will make an appointment to meet with the Special Needs Resource Team (SNRT). The team, with the assistance of the parent will develop a care plan for the child/youth prior to starting care.

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Q. What immunizations are required to register for CYS?

A. Please see the [the Central Registration Page](#) for the immunization schedule.

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